

a plus certification study guide

A Plus Certification Study Guide: Your Path to IT Success

a plus certification study guide is an essential resource for anyone looking to break into the IT industry or advance their technical skills. Whether you are a complete beginner or someone seeking to validate your knowledge in computer hardware and software, this certification offers a solid foundation. In this guide, we will explore everything you need to know about the CompTIA A+ certification, how to prepare effectively, and strategies to help you pass the exams with confidence.

Understanding the A Plus Certification

Before diving into study tips and resources, it's important to understand what the A Plus certification entails. Offered by CompTIA, the A+ certification is recognized globally as a standard for entry-level IT technicians. It covers a broad range of topics, including hardware, operating systems, networking, troubleshooting, and security basics.

What Does the A+ Certification Cover?

The certification is split into two exams: Core 1 (220-1101) and Core 2 (220-1102). Each exam tests different skill sets:

- **Core 1 (220-1101):** Focuses on mobile devices, networking technology, hardware components, and troubleshooting hardware and network issues.
- **Core 2 (220-1102):** Centers on installing and configuring operating systems like Windows, macOS, Linux, software troubleshooting, security, and operational procedures.

Completing both exams qualifies you as a certified IT professional capable of handling a variety of support tasks in real-world environments.

Why Use an A Plus Certification Study Guide?

If you're aiming to earn your A+ certification, relying on a structured study guide can make a world of difference. These guides are crafted to cover exam objectives comprehensively while offering practical examples and review questions.

Benefits of a Study Guide

- **Organized Content:** Study guides break down complex topics into manageable sections, making it easier to absorb information.
- **Practice Tests:** Many guides include practice questions and simulations that mimic the exam format, helping you gauge your readiness.
- **Time Management:** A study guide helps you plan your study schedule efficiently, ensuring you cover all necessary materials before the exam.
- **Clarification of Concepts:** Good guides explain technical jargon and procedures in simple terms, which is especially helpful for beginners.

Effective Strategies to Study for the A Plus Certification

Studying for the A+ exams requires a blend of theoretical learning and hands-on practice. Here are some strategies to help you make the most of your study time.

Create a Study Schedule

Consistency is key when preparing for certification exams. Dedicate specific hours each day or week to focus solely on A+ topics. Break your study sessions into smaller chunks, focusing on one domain at a time to avoid overwhelm.

Utilize Multiple Learning Resources

While a plus certification study guide is invaluable, supplementing your learning with different types of resources can enhance your understanding:

- **Online Courses:** Platforms like Udemy, Coursera, or LinkedIn Learning offer video tutorials and labs.
- **Practice Exams:** Taking mock tests under timed conditions helps build confidence and exam stamina.
- **Interactive Labs:** Hands-on experience with hardware and software

troubleshooting is crucial.

- **Forums and Study Groups:** Engaging with communities such as Reddit's r/CompTIA or TechExams can provide support and tips from fellow learners.

Focus on Troubleshooting Skills

One of the most important aspects of the A+ certification is the ability to troubleshoot real technical problems. Make sure your study guide incorporates troubleshooting scenarios, and practice diagnosing and resolving common hardware and software issues.

Key Topics to Master in Your A Plus Certification Study Guide

To pass the A+ exams, you'll need a solid grasp of a variety of subjects. Here's a breakdown of critical areas you'll encounter:

Hardware Fundamentals

Learn about the internal components of PCs and laptops, including CPUs, RAM, motherboards, power supplies, and storage devices. Understanding how these parts interact and how to identify faults is crucial.

Networking Basics

Networking concepts such as IP addressing, common ports, Wi-Fi standards, and troubleshooting connectivity issues are tested. Knowing how to set up and secure a small network is essential.

Operating Systems and Software

You should be comfortable with installing, configuring, and managing Windows, macOS, Linux, and mobile OSes. The exam also covers command-line tools, system utilities, and software troubleshooting.

Security Essentials

Security topics include recognizing malware, implementing best practices for securing devices, and understanding basic encryption and authentication methods.

Operational Procedures

This section includes safety protocols, environmental impacts, communication skills, and professionalism in the workplace.

Tips for Exam Day Success

After thorough preparation using your A+ certification study guide, the exam day can still be nerve-wracking. Here's how to approach it with confidence:

- **Get a good night's sleep:** Rest is vital for memory retention and focus.
- **Review key concepts:** Lightly skim your notes or flashcards but avoid cramming.
- **Arrive early:** Give yourself time to get settled and mentally prepare.
- **Read questions carefully:** Take your time to understand what is being asked before answering.
- **Use the process of elimination:** Narrow down choices to improve your chances if unsure.
- **Manage your time:** Keep an eye on the clock to ensure you complete all questions.

Building Confidence Beyond the Certification

Achieving your A+ certification is a milestone, but it's also just the beginning of your IT journey. Use the knowledge gained from your study guide to pursue entry-level jobs such as help desk technician, IT support specialist, or desktop support analyst.

Continuing to build practical experience and complementing your certification

with other credentials like Network+ or Security+ can significantly enhance your career prospects.

Embarking on this learning path with a solid a plus certification study guide will set you up for success, equipping you not only to pass the exam but to thrive in the ever-evolving world of information technology.

Frequently Asked Questions

What is the A+ Certification Study Guide?

The A+ Certification Study Guide is a comprehensive resource designed to help individuals prepare for the CompTIA A+ certification exams by covering key topics such as hardware, software, networking, security, and troubleshooting.

Which topics are covered in the A+ Certification Study Guide?

The study guide covers topics including computer hardware, operating systems, networking, mobile devices, security, troubleshooting, and operational procedures that are essential for the CompTIA A+ certification exams.

Is the A+ Certification Study Guide suitable for beginners?

Yes, the A+ Certification Study Guide is designed to be accessible for beginners, providing foundational knowledge as well as detailed explanations to help learners with little to no prior IT experience.

What are the latest exam objectives included in the A+ Certification Study Guide?

The latest study guides are updated to reflect the current CompTIA A+ exam objectives, which include hardware, networking, mobile devices, virtualization, cloud computing, and security essentials for the 220-1101 and 220-1102 exams.

Are there practice questions included in the A+ Certification Study Guide?

Most A+ Certification Study Guides include practice questions and quizzes that simulate the actual exam environment to help learners test their knowledge and improve exam readiness.

How long does it typically take to prepare for the A+ certification using a study guide?

Preparation time varies depending on prior knowledge and study habits, but most candidates spend between 8 to 12 weeks studying consistently with a study guide to be ready for the A+ certification exams.

Can I rely solely on the A+ Certification Study Guide to pass the exam?

While the study guide is a valuable resource, it is recommended to supplement it with hands-on practice, video tutorials, and additional practice exams to increase the chances of passing the A+ certification.

Where can I find a reliable A+ Certification Study Guide?

Reliable study guides can be found through reputable publishers like CompTIA, Mike Meyers, and online platforms such as Amazon, official CompTIA website, and authorized training centers.

Does the A+ Certification Study Guide cover both Core 1 and Core 2 exams?

Yes, comprehensive A+ Certification Study Guides typically cover both the Core 1 (220-1101) and Core 2 (220-1102) exams, addressing all required knowledge areas for full certification.

Are there digital versions of the A+ Certification Study Guide available?

Yes, many A+ Certification Study Guides are available in digital formats such as eBooks and online interactive courses, allowing learners to study conveniently on various devices.

Additional Resources

A Plus Certification Study Guide: Navigating the Path to IT Success

a plus certification study guide serves as an essential resource for aspiring IT professionals aiming to validate their foundational skills in computer hardware, networking, and troubleshooting. The CompTIA A+ certification, recognized globally, is often viewed as the benchmark for entry-level IT support roles. Given the increasing demand for competent technical support specialists, a strategic and comprehensive study guide can significantly influence a candidate's success rate in passing the certification exams.

Understanding the A+ Certification Framework

The CompTIA A+ certification is divided into two core exams designed to test a broad spectrum of technical skills. These assessments focus on practical knowledge in areas such as mobile devices, networking technology, hardware, virtualization, and operating systems. Candidates must pass both exams to earn the certification, making a well-structured study guide indispensable.

The latest iteration of the certification exams, known as Core 1 (220-1101) and Core 2 (220-1102), reflects evolving industry trends. Core 1 emphasizes hardware, networking, and mobile devices, while Core 2 concentrates on operating systems, security, software troubleshooting, and operational procedures. Understanding this division is crucial when selecting study materials that align with the specific competencies each exam targets.

Key Components of an Effective A Plus Certification Study Guide

A comprehensive A Plus certification study guide should encompass several critical elements to ensure thorough preparation:

- **Detailed Syllabus Coverage:** The guide must map directly to the CompTIA exam objectives, covering topics such as PC hardware, networking fundamentals, mobile device technology, virtualization, cloud computing, and security protocols.
- **Hands-On Practice:** Practical labs or simulation exercises enable learners to apply theoretical knowledge. For example, configuring BIOS settings or troubleshooting network issues are vital skills tested during the exams.
- **Practice Questions and Mock Exams:** Regularly testing knowledge through quizzes and timed practice exams helps familiarize candidates with the exam format and time constraints.
- **Clear Explanations and Visual Aids:** Diagrams, screenshots, and step-by-step instructions facilitate understanding complex concepts, particularly for visual learners.
- **Updates Reflecting Industry Changes:** Since technology evolves rapidly, study guides should incorporate the latest information on emerging technologies like IoT devices and cybersecurity trends.

Evaluating Popular A Plus Certification Study Resources

Navigating the plethora of available study materials can be overwhelming. Resources range from official CompTIA materials to third-party books, video courses, and interactive platforms.

Official CompTIA Study Guides

The CompTIA A+ Official Study Guide, often authored by leading experts in the field, is tailored to the exam objectives and updated with each certification revision. These guides provide a structured approach with detailed explanations and are widely regarded for their accuracy. However, some learners find them dense, necessitating supplementary resources for enhanced clarity.

Third-Party Books and Online Courses

Books by authors like Mike Meyers have become staples in the A+ study community. Meyers' guides often incorporate humor and real-world analogies, making technical content more approachable. Additionally, platforms such as Udemy, LinkedIn Learning, and Pluralsight offer video courses that blend lectures with demonstrations.

While video courses provide flexibility and dynamic content delivery, they may lack the depth found in comprehensive textbooks. A combined approach, using both reading materials and video lessons, is often recommended to address diverse learning preferences.

Interactive Practice Tests and Labs

Practice exams are arguably the most valuable component of an A Plus certification study guide. They familiarize candidates with question formats, from multiple-choice to performance-based items. Websites like ExamCompass and Professor Messer offer free and paid practice tests modeled after the actual certification exams.

Moreover, virtual labs or simulation tools allow candidates to experiment in a risk-free environment. Engaging with hands-on exercises reinforces troubleshooting skills, which are central to the A+ certification.

Strategies for Maximizing Study Efficiency

Effectively utilizing an A Plus certification study guide requires more than just passive reading. Candidates should adopt active learning strategies to enhance retention and application of knowledge.

Structured Study Plan

Breaking down the syllabus into manageable segments ensures consistent progress. Allocating specific time blocks for each domain—hardware, networking, security—helps maintain focus. For example, dedicating two weeks to mastering Core 1 topics before transitioning to Core 2 content can prevent overwhelm.

Regular Self-Assessment

Taking frequent practice tests helps identify knowledge gaps early. Tracking scores over time enables learners to adjust their study plans to concentrate on weaker areas. Additionally, reviewing explanations for incorrect answers deepens understanding.

Joining Study Groups and Forums

Engaging with peers in study groups or online forums like Reddit's r/CompTIA allows candidates to exchange tips, clarify doubts, and stay motivated. Community support often makes the preparation journey less isolating and more interactive.

Incorporating Real-World Experience

Where possible, applying learned concepts in real or simulated environments reinforces theoretical knowledge. For instance, assembling a PC or configuring a home network can solidify understanding of hardware and networking principles.

Balancing Pros and Cons of Various Study Guides

Different study guides present unique advantages and limitations. Official CompTIA guides offer authoritative content but may lack engaging presentation. Consumer favorites like Mike Meyers' books provide approachable

language but sometimes sacrifice depth on niche topics. Video courses cater to auditory and visual learners but might not cover all detailed exam objectives comprehensively.

Practice exams, although invaluable, can sometimes present outdated or overly simplistic questions if not sourced from reputable vendors. Therefore, cross-referencing multiple resources ensures well-rounded preparation.

Cost Considerations

Budget is another factor influencing study guide selection. Official materials and instructor-led courses tend to be pricier, whereas free online resources and community-driven content can supplement learning effectively at minimal cost. Candidates should balance cost against quality and their preferred learning style.

Industry Trends Impacting A+ Certification Preparation

Recent advancements in technology have prompted updates to the A+ certification syllabus, integrating concepts like cloud computing, IoT security, and virtualization. Study guides now reflect these changes, emphasizing the need for candidates to select resources updated for the latest exam versions.

Additionally, the rise of remote work has increased demand for IT support professionals proficient in diverse environments. This shift underscores the importance of practical troubleshooting skills emphasized in the certification and, by extension, in effective study guides.

The growing adoption of performance-based questions in the exams requires candidates to not only memorize information but also demonstrate problem-solving abilities. Thus, study guides that incorporate scenario-based exercises and lab simulations are increasingly valuable.

In the evolving landscape of IT certifications, a well-curated A Plus certification study guide is a critical tool for candidates seeking to establish or advance their technical careers. By carefully selecting resources that align with exam objectives, complementing study materials with hands-on practice, and adopting a disciplined study approach, candidates can navigate the certification process with greater confidence and competence.

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a plus certification study guide: CompTIA A+ Complete Deluxe Study Guide Quentin Docter, 2019-05-29 The ultimate Sybex guide to the A+ certification, fully updated and revised The CompTIA A+ Complete Deluxe Study Guide: Exams 220-1001 and 220-1002, Fourth Edition is your comprehensive guide for acing the exam and earning A+ certification. Covering 100 percent of the objectives for both exams, this essential study tool gets you up to speed on essential A+ knowledge and skills. Master the critical competencies associated with hardware and software, system maintenance, troubleshooting, connectivity, and more—with practical examples drawn from real-world experience, you'll develop the skill set employers demand in today's IT environment. End-of-chapter reviews help you gauge your progress and stay on track for success, while exam highlights give you a sneak preview of what to expect on the big day. This deluxe edition provides access to the Sybex interactive online test bank, featuring bonus sets of electronic flashcards, a searchable glossary, and 4 additional practice exams to help you study from anywhere, any time. It also includes the ebook in multiple formats—prepare for the exam across multiple devices. CompTIA A+ certification is the industry-leading standard for IT professionals. Hundreds of companies require their computer technicians to hold this valuable credential. Now in its fourth edition, this revised and updated study guide includes expanded coverage of virtualization and cloud computing, mobile hardware installation, network security, and more, to reflect the latest changes in the A+ exam. Providing all the information you need to earn your A+ certification, this invaluable resource will help you: Understand and troubleshoot network connectivity issues Install and configure Windows,

iOS, Android, Apple OSX, and Linux operating systems Track your progress and test your understanding with interactive online study tools The CompTIA A+ Complete Deluxe Study Guide, Fourth Edition arms you with the tools and knowledge necessary to take your skills to the next level. Whether a first-time candidate or IT professional in need of recertification, this essential study guide will help you prepare, practice, and pass with minimal burden and maximum results.

a plus certification study guide: A+ Certification Study Guide Nancy Ward, Syngress Media, Inc, 2002 A comprehensive book covering all of the objectives for the new CompTIA A+ exams, this book capitalizes on the major revision of the A+ exams. Features include: 100 percent complete coverage of all new A+ exam objectives with over 250 questions and in-depth answers.

a plus certification study guide: *CompTIA A+ Complete Study Guide* Quentin Docter, Emmett Dulaney, Toby Skandier, 2015-12-18 NOTE: The exam this book covered, CompTIA A+ (Exams 220-901 and 220-902), was retired by CompTIA in 2019 and is no longer offered. For coverage of the current exam CompTIA A+: Exams 220-1001 and 220-1002, please look for the latest edition of this guide: *CompTIA A+ Complete Study Guide: Exams 220-1001 and 220-1002 4e* (9781119515937). The CompTIA A+ Complete Study Guide is your complete solution for A+ exam preparation. Covering 100% of Exam 220-901 and Exam 220-902 objectives, this book gives you everything you need to ensure that you not only understand the basics of IT, but that you can demonstrate your understanding effectively. Now in its third edition, this guide has been updated to reflect the exam's new focus. Coverage includes the latest best practices, Windows 8/8.1 and mobile OSes, and an emphasis on the practical skills required on the job. Clear and concise, this book helps you solidify your understanding of crucial hardware and operating system maintenance and troubleshooting topics covered on the exam. You also gain access to the Sybex exclusive online interactive learning environment and test bank, featuring bonus practice exams, electronic flashcards, and a searchable PDF glossary of the most important terms you need to understand. The CompTIA A+ certification is the essential computer technician credential, and is required by over 100 leading employers. This book helps you prepare and practice so you can approach the exam with confidence, and pass with flying colors. Review the components of personal computers, laptops, and portable devices Understand operating systems, networks, and security Get up to speed on safety and environmental issues Practice effective communication and the soft skills of professionalism More than just a review of computer parts, this book covers everything you'll see on the exam. Why go in unprepared when you can have the Sybex advantage?

a plus certification study guide: *CompTIA A+ Complete Study Guide* Quentin Docter, Emmett Dulaney, Toby Skandier, 2008-04-21 All-in-one guide plus videos prepares you for CompTIA's new A+ Certification Candidates aiming for CompTIA's revised, two-exam A+ Certified Track will find what they need in this value-packed book. Prepare for the required exam, CompTIA A+ Essentials (220-601), as well as your choice of one of three additional exams focusing on specific job roles--IT Technician (220-602), Remote Support Technician (220-603), or Depot Technician (220-603). This in-depth Deluxe Edition features instructional videos, thorough coverage of all objectives for all four exams, bonus practice exams, and more. Inside, you'll find: Comprehensive coverage of all exam objectives for all four exams in a systematic approach, so you can be confident you're getting the instruction you need CD with over an hour of instructional videos so you see how to perform key tasks Hand-on exercises to reinforce critical skills Real-world scenarios that put what you've learned in the context of actual job roles Challenging review questions in each chapter to prepare you for exam day Exam Essentials, a key feature at the end of each chapter that identifies critical areas you must become proficient in before taking the exams A handy fold-out that maps every official exam objective to the corresponding chapter in the book, so you can track your exam prep objective by objective Look inside for complete coverage of all exam objectives for all four CompTIA A+ exams. Featured on the CDs SYBEX TEST ENGINE: Test your knowledge with advanced testing software. Includes all chapter review questions and 12 total bonus exams. ELECTRONIC FLASHCARDS: Reinforce your understanding with flashcards that can run on your PC, Pocket PC, or Palm handheld. PRACTICE CD: Learn how to perform key tasks with over an hour of instructional videos

on a bonus CD! Visit www.sybex.com for all of your CompTIA certification needs. Note: CD-ROM/DVD and other supplementary materials are not included as part of eBook file.

a plus certification study guide: *Comptia A+ Certification Study Guide, With Cd*

Holcombe, 2007 The new edition of this bestselling study guide offers complete coverage of all the exam objectives for the two new A+ exams--A+ Essentials and A+ Exam 220-602 for IT Technicians. An integrated study system, the book includes 300-plus practice exam questions and step-by-step exercises. This is the only A+ study guide to include a video training and online teaching component, plus hundreds of exam-based practice questions on CD-ROM.

a plus certification study guide: *CompTIA A+ Complete Study Guide* Quentin Docter,

Emmett Dulaney, Toby Skandier, 2010-02-19 Updated Coverage Includes Windows 7 Topics This study guide includes updated content covering Windows 7 topics which were added to the CompTIA A+ exam in January, 2011. The supplemental content includes additional review questions, additional practice exam questions, and an updated objectives map. Two Exams in One Book! A+ Essentials (220-701) and Practical Application (220-702) Written by a team of industry experts, this unparalleled study guide offers you a systematic approach to preparing for the CompTIA A+ certification, and includes real-world scenarios, hands-on exercises, challenging chapter review questions, plus a CD with Sybex's custom test engine to reinforce all of the concepts you learn. Get full coverage of all of the exam objectives for both the 220-701 and 220-702 exams, Inside this guide you'll learn how to: Identify and understand PC system components, including motherboards, processors, memory, and cooling systems. Identify and understand storage devices, power supplies, display devices, and adapters. Install, configure, and troubleshoot desktops, laptops, and portable devices. Install, configure, and troubleshoot printers. Install and configure operating systems including Windows 2000, XP, Vista, and Windows 7. General troubleshooting theory and preventive maintenance. Troubleshooting operating systems, hardware, printers, and laptops. Install, configure, and troubleshoot networks Set up and maintain network security Master essential operational procedures for PC technicians Communicate professionally with co-workers and clients Featured on the CD Over 600 Practice questions Six practice tests (3 for the 220-701, and 3 for 220-702) Electronic flashcards Entire book as a searchable PDF Note: CD-ROM/DVD and other supplementary materials are not included as part of eBook file. For Instructors: Teaching supplements are available for this title.

a plus certification study guide: *CompTIA A+ Practice Tests* Quentin Docter, 2017-03-07

Bring your A game to the CompTIA A+ Certification exam Practice tests are an excellent way for certification candidates to prepare for taking exams, and the well-crafted questions and detailed answers you'll find inside will help give you the confidence to succeed on exam day. With 100% coverage of Exam 220-901 and Exam 220-902 objectives from hardware and networking to mobile devices and Windows operating systems, CompTIA A+ Practice Tests help you gauge your readiness — and hone your test-taking strategy — well in advance of exam day. Designed to measure a candidate's competency with various hardware components and software operating systems, the A+ certification is the most popular entry-level IT certification around. CompTIA A+ Practice Tests provides nine unique practice tests—totaling 1,020 questions—that cover the nine CompTIA A+ objective domains you'll encounter in Exam 220-901 and Exam 220-902. Plus, the book includes two additional 90-question practice exams (180 questions total). That's 1,200 practice test questions in all! You will also gain access to the Sybex interactive learning environment where you have access to all questions, and can create your own practice tests based on areas where further review is needed. Practice questions provide comprehensive coverage of the exam objectives An excellent study companion for anyone renewing their certification or taking it for the first time The 1,200 practice questions are organized into nine full-length tests Complements the CompTIA A+ Complete Study Guide Practice tests are among the most effective exam prep tools, practice with Sybex so you can be confident on exam day.

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Emmett Dulaney, Toby Skandier, 2016-01-05 The ultimate study companion for the A+ certification

exams The CompTIA A+ Complete Deluxe Study Guide, 3rd Edition is your ultimate preparation tool for exams 220-901 and 220-902. This Complete Deluxe Study Guide covers 100% of the objectives for both exams, so you can avoid surprises on exam day. Practical insights and examples drawn from real-world experiences give you a glimpse into life on the job, as you solidify your understanding of crucial hardware and operating system maintenance and troubleshooting, practice effective communication, enhance your job skills, and get up to speed on safety, security, and environmental issues. Exam highlights show you what to expect on the big day, and end-of chapter reviews help you grasp the major points in the material. Plus, you'll get access to the exclusive Sybex interactive online learning environment featuring: Eight practice exams Hundreds of sample questions Electronic flashcards Searchable glossary of important terms Over an hour of instructor-led videos on key exam topics Free eBook compatible with multiple devices so you can study on the go The CompTIA A+ certification is the essential computer technician credential and is required by over 100 leading employers. The CompTIA A+ Complete Deluxe Study Guide, 3rd Edition gives you everything you need to approach the exam with confidence and pass with flying colors.

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a plus certification study guide: *A+ Certification Study Guide* Michael Pastore, 2003 The A+ Exams are being updated to cover the latest PC technologies. This edition provides complete coverage of all objectives for both the core hardware and operating systems exams. The CD-ROM features full practice exam software.

a plus certification study guide: CompTIA A+ Certification Study Guide, Eleventh Edition (Exams 220-1101 & 220-1102) Faithe Wempen, 2022-08-19 More than 800 practice exam questions—fully updated for the 2022 versions of the exams Filled with hands-on exercises with accompanying videos, and with hundreds of practice questions including performance-based types, CompTIA A+™ Certification Study Guide, Eleventh Edition (Exams 220-1101 & 220-1102) covers what you need to know—and shows you how to prepare—for these challenging exams. 100% complete coverage of all official objectives for the exams Exam Readiness Checklists—you're ready for the exams when you've mastered all the objectives on the lists Exam Watch notes call attention to information about, and potential pitfalls in, the exams Two-Minute Drills for quick review at the end of every chapter Simulated exam questions match the format, tone, topics, and difficulty of the

real exams Covers all the exam topics, including: Operational Procedures • Planning and Professionalism • Operating System Fundamentals • Upgrading, Installing, and Configuring Operating Systems • Disk, File, and Application Management • Operating System Troubleshooting and Maintenance • Client-Side Virtualization • Motherboards and Processors • Memory, Adapters, and Storage • Power Supplies, Display Devices, and Peripherals • Installing and Upgrading PC Components • PC Hardware Troubleshooting and Maintenance • Using and Supporting Printers • Configuring and Using Laptops • Supporting Mobile Devices • Network Basics • Installing a SOHO Network • Internet, Cloud, and Remote Access • Troubleshooting Networks • Physical Security and User Authentication • Protecting and Managing Data • Defending Against Malware and Social Engineering • Scripting Online content includes: Test engine that provides full-length practice exams and customized quizzes by chapter or by exam domain Performance-based question simulations Videos training from the author Comprehensive glossary

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